



Family Support Worker

Temporary – 21 hour per week until June 5, 2017 with a possibility of an extension
Upon the completion of the temporary hours this position may have the option of
becoming a casual position

Position Summary:

Gather information on and assesses family functioning and challenges. Develops and implements service plans within the program guidelines, contract expectations and policy. Provides referrals, support, guidance and problem solving with clients to address issues and related to family functioning. Provides parenting skill building, emotional support and feedback to clients.

Qualifications:

Education, Training and Experience:

- A Bachelor's degree in a related human/social services field, or the equivalent combination of education and experience.
- Minimum of one years' previous work in a similar environment required.

Job Skills and Abilities:

- Knowledge of human development and demonstrated ability to work with children and families
- Knowledge of family systems, and attachment theories
- Demonstrates excellent interpersonal communication skills both oral and written.
- Demonstrated ability to teach life skills and support client follow through
- Strong collaborative skills to work with client care team and other professionals.

Duties & Responsibilities:

- Assess client strengths, needs, abilities, and risks by interviewing, observing behavior, meeting with caregivers and service providers and using a variety of assessment tools. Assesses the information gathered to identify challenges, needs and risks. Develops and implements a service plan with the client that is aligned with contractual obligations, policy and program guidelines.
- Provides support, guidance and problem-solving to clients to address issues related to family functioning in an individual or group setting using techniques such as active listening, conflict resolution, psycho-education group methods and basic counseling to support the client to resolve the issues, meet their needs and decrease the risk.
- Participates in the development, modification and evaluation of client service plans, with the care team. Participates in care team meetings on a regular basis to discuss and report client activities and progress.
- Outlines services provided by the program and/or organization. Provides information on and referral to other community providers, resources and professionals as required. Supports client to access community transportation to build life skills in the context of the family abilities.
- Provides parenting skill building to clients on issues such as parent-child interaction, child development, discipline and guidance, and behavior management.
- Provides emotional support and feedback to clients in addition to skill building
- Plan and conducts group educational sessions on topics related to family functioning.
- Liaises with and/or promotes interests of clients with other community service providers, professionals, school personnel as required. Accompanies clients to meetings and appointments as required.

- Services to families are provided in the context of the family home and in locations that meet the needs of the client.
- Completes all client reports and submits by the report deadline.
- Completes all documentation as required including the use of multiple data bases.
- Complete all mandatory learning requirements.
- To perform other duties as may be assigned.

General:

- Wage rate: as per BCGEU Collective Agreement, Grid Level 12 (\$19.29 per hour)
- This position requires Union membership.
- This position is open to all persons.
- This position requires successful completion of a criminal record check.
- This position reports to the Family Services Coordinator

**Please mention the name of the job position you are applying for in your cover letter.
NO phone calls. Only short listed applicants will be contacted.**

Please submit your cover letter and resume to:

Matthew Lutz, Human Resources Coordinator
Chilliwack Community Services
45938 Wellington Avenue, Chilliwack, BC V2P 2C7
Fax: 604.792.6575 Email: careers@comserv.bc.ca

Closing Date: 12:00 Noon, April 7, 2017