

JOB POSTING November 20, 2017

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## **Administrative Assistant**

### Casual / On-call for vacation & sick time relief

#### **Position Summary:**

Provide a variety of administrative, secretarial, and receptionist duties.

#### **Qualifications:**

- Education, Training and Experience:
  - Completion of secondary school plus completion of related post-secondary program in secretarial training or office procedures
  - Minimum 1 year recent experience
- Job Skills & Abilities:
  - Ability to type at least 50 words per minute with high degree of accuracy
  - Advanced level of proficiency with all MS Office applications
  - Ability to communicate effectively orally and in writing
  - Demonstrated outstanding customer service skills
  - Ability to deal with others with courtesy and tact, both in person and on the phone
  - Ability to organize work and carry out the duties of the position with independence
  - Knowledge of community and available resources

#### **Duties & Responsibilities:**

- Welcome clients and other visitors, determine their needs and refer them to appropriate resources.
- Answer multi-line switchboard and transfer calls as needed.
- Provide word processing, data input and typing support to staff.
- Draft, type and distribute minutes of meetings.
- Perform other support duties related to program areas such as providing information to clients or visitors, assisting with intake and client tracking.
- Compile data and produce reports and statistics as required.
- Schedule client appointments for various programs.
- Sort and distribute incoming mail and process outgoing mail. Operate a variety of office equipment such as computer, printer, photocopier, fax machine.
- Maintain and update files and filing systems.
- Perform other related duties as may be assigned.

#### General:

- Wage rate as per BCGEU collective agreement, Administrative Assistant 2 at \$17.47 per hour
- This position requires Union membership.
- This position is open to all persons.
- This position requires successful completion of a criminal record check.
- This position reports to the Operations Director.

# Please mention the name of the job position you are applying for in your cover letter. NO phone calls. Only short listed applicants will be contacted.

#### Please submit your cover letter and resume to:

Matt Lutz, Human Resources Coordinator Chilliwack Community Services 45938 Wellington Avenue, Chilliwack, BC V2P 2C7 Fax: 604.792.6575 Email: <u>careers@comserv.bc.ca</u>