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Youth Services  
**Residence Worker**  
Casual / On-Call

**Position Summary:**

Provide on-site tenancy support for adults living with mental illness and at-risk youth.

**Qualifications:**

*Education, Training, and Experience:*

- Certificate in a human / social service field or related field,
- One (1) year recent related experience or an equivalent combination of education, training and experience

*Job Skills & Abilities:*

- Exceptional crisis intervention, de-escalation & conflict resolution skills
- Working knowledge of factors relevant to the success of adults living with chronic and severe mental illness in a residential program.
- A working knowledge of factors relevant for youth to become successful in their independence
- Ability to communicate professionally in oral and written communication,
- Ability to build and maintain professional relationships with other residential staff and with other agencies.
- Ability to work alone effectively with little supervision
- First Aid
- Basic computer skills (Word documents, e-mails, some spread sheets.)
- Familiarity with Psychosocial Rehabilitation considered an asset
- Ability to quickly learn job responsibilities and duties.

**General:**

- Wage Rates as per the Collective Agreement – Grid 10 – \$17.47 per hour plus 9.8% in lieu of benefits.
- This position is open to all persons.
- This position requires union membership.
- This position requires a successful completion of a criminal record check.
- This position reports to the Village Residential Coordinator

**Please mention the name of the job position you are applying for in your cover letter.  
NO phone calls. Only short listed applicants will be contacted.**

**Please submit your cover letter and resume to:**

Matt Lutz, Human Resources Coordinator  
Chilliwack Community Services  
45938 Wellington Avenue, Chilliwack, BC V2P 2C7  
Fax: 604.792.6575 Email: [careers@comserv.bc.ca](mailto:careers@comserv.bc.ca)

**Closing Date:** 12:00 Noon, January 22, 2018