



**Youth Services**

**Youth Community Outreach Worker**

**Temporary 28 hours per week until March 29<sup>th</sup> 2019**

**Position Summary:**

Identifies and provides intervention and transitional support services to street youth and at risk youth to connect them with life skills training, employment readiness, and community resources that address possible mental health, addictions & housing. Supports youth to attend and engage in life skills and employment readiness training. Works in collaboration with other community service providers to build landlord and housing relationships in the community.

**Qualifications:**

*Education, Training and Experience:*

- Diploma in the Human Services field
- 1 year of recent experience working with youth who are homeless and/or at risk of being homelessness.

*Job Skills & Abilities:*

- Demonstrated ability to engage with and build a trusting relationship with disconnected youth.
- Demonstrated ability to connect youth to community resources.
- Demonstrated ability to engage with community partners and advocate with landlords and service providers.
- Ability to work within diverse professional teams and environments

**Key Duties and Responsibilities:**

1. Using an outreach approach, find and connect with homeless and at risk of being homeless youth. Assess their needs and support youth to access community resources to meet those needs.
2. Provide one to one support to youth to access crisis support and counselling to address conflict resolution, trauma, anger management, mediation, substance use and any other unaddressed needs they may have.
3. Assists clients to meet their basic needs including, but not limited to, securing stable and safe housing, source of income, food, and medical attention.
4. Support clients to attend and engage in a life skills and employment readiness program.
5. Advocate for youth and assist them to self-advocate with service providers.
6. Completes daily log notes addressing client progress and activities.
7. Complete monthly statistical reports required by the funder.
8. Engage with landlords in providing housing to youth and provide support to youth to maintain their housing.
9. Complete all mandatory training requirements.
10. Perform other related duties as required.

**General:**

- Wage Rates as per the Collective Agreement – Grid 10 \$18.15 per hour
- This position is open to all persons.
- This position requires union membership.
- This position requires a successful completion of a criminal record check.
- This position requires business class car insurance
- This position requires a class 5 Driver's License and reliable transportation.
- This position reports to the Youth Services Program Coordinator

**Please mention the *name of the job position* you are applying for in your cover letter. *NO* phone calls please. Only short-listed applicants will be contacted. Please submit cover letter and resume to:**

Matt Lutz, HR Coordinator  
Chilliwack Community Services  
45938 Wellington Avenue  
Chilliwack, BC V2P 2C7  
Fax: 604 792-6575 Email: [careers@comserv.bc.ca](mailto:careers@comserv.bc.ca)

**Closing Date:** 12:00pm noon April 30, 2018