



The Chilliwack Child and Youth Committee is a partnership of the government and not for profit agencies, serving children, youth and their families.

Mission Statement

“The Chilliwack Child and Youth Committee (CYC) provides leadership and advocacy in the delivery of human/social services to children, youth and their families. Our mission is to work collaboratively in the design, implementation and evaluation of the continuum of services that promote and build capacity of children, youth and families at risk.”

Vision Statement

The CYC aspires to enhance and develop services which contribute to the health and wellness of children, youth and families at risk in the Chilliwack Community. In partnership with service providers, business, and government; we aspire that Chilliwack will be a community where all children, youth, and families thrive.

childandyouth.com



“Every Door is the Right Door, this coordinated approach to service delivery, is a benefit to our community because families or individuals seeking services can go to any one of the child and youth serving agencies in Chilliwack and get accurate information about the services that they need.”

Julie Unger, Executive Director Chilliwack Society for Community Living

EVERY DOOR IS THE RIGHT DOOR

A community initiative of the Chilliwack Child and Youth Committee



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EVERY DOOR IS THE RIGHT DOOR (EDRD)

Is an initiative of the Chilliwack Child and Youth Committee to ensure that children, youth and their families are receiving the supports they require in a timely manner. No matter which agency door a client may knock on, they will be directed to the services that best meet their needs.

It's about being

- Compassionate, respectful, and kind
- Culturally appropriate
- Flexible; willing to offer services at times and locations that best meet the needs of those being served

Key Components

- Educating service providers and the community of available resources and programming
- Encouraging a spirit of empathy. Service providers are made aware of the difficulties and barriers those accessing services may encounter.

Learn More at
childandyouth.com

EDRD attempts to keep service providers aware that seeking help is often a vulnerable place. When helping is a job, we can forget this and EDRD brings us back to it and our core compassion for others.

Dr. Robert Lees, Psychologist for MCFD and EDRD facilitator

CONTINUING TO MOVE
FORWARD



- Since introducing the initiative in 2014, 800+ front counter staff and service providers have participated in one of the EDRD workshops provided twice a year

*“All service providers including management (local and senior) should take this training.”
Attendee Fall 2014 workshop*

- Since 1991 the Chilliwack Child and Youth Committee has hosted an Annual Conversation on Chilliwack's Children; an event that brings service providers and community together to identify gaps in services and brainstorm on potential improvements

- The 24+ agencies that form the CYC have committed to providing agency profiles and agency orientation to new employees
- Monthly CYC meetings allow for networking and agency updates

One of the greatest accomplishments of the Chilliwack Child and Youth Committee has been our ability to put together a comprehensive integrated case management model where a client receives the services they need in one centre or through a virtual model. The client may go to various offices but there is coordination between those professionals.

Dan Bibby, MCFD Community Manager, previous CYC co-chair

- The CYC website childandyouth.com is consistently updated and is a source for agency information as well as available programming for service providers and community members.
- A weekly CYC/CHC newsletter is distributed to 900+ subscribers